

PROGRAM GUIDE

CONSENSUS BUILDING FORUM: PRIORITIES IN HEALTHCARE DELIVERY IN EASTERN MONTANA

March 3, 2011
Miles City, Montana

Conducted by



Global Health Equity Foundation



Co-Sponsored by



Welcome

On behalf of Global Health Equity Foundation, Holy Rosary Healthcare Foundation, and Montana Health Network, I welcome you to *Consensus Building Forum: Priorities in Healthcare Delivery in Eastern Montana*.

This event is the result of collaboration between several of your professional peers who came together to engage in active discussion about the challenges facing healthcare providers and their communities in Eastern Montana. The Consensus Building Forum is a live, interactive, collaborative model for connecting healthcare practitioners, health leaders and health experts for the purpose of sharing knowledge and producing potential solutions that can improve equitable access to healthcare – especially to treatment, education, and preventive services.

I would like to extend a special thanks to our Forum sponsors and event hosts:

- Global Health Equity Foundation
- Holy Rosary Healthcare Foundation
- Montana Health Network

We look forward to meeting you and to learn from your experience as a Forum participant.

Tayeb Al-Hafez, MD

Founder & President

Global Health Equity Foundation

Introduction

The purpose of the Forum is to demonstrate the value of consensus building around a critical area of concern for a particular population of healthcare practitioners, providers and their communities. During the Forum, you will participate in a discussion group that, as a whole, will identify, analyze, and prioritize specific critical issues that contribute to an understanding of the group's main topic of discussion. This discussion may lead to the exploration and early development of potential solutions for the improvement of healthcare delivery in Eastern Montana.

There are five discussion groups, each assigned a topic that has great impact on the outcomes of healthcare delivery in Eastern Montana. A Group Facilitator and a Subject Matter Expert have worked together to create the foundation for a meaningful dialogue. The members of your discussion group represent a wealth of knowledge, expertise and experience. The purpose of the Forum is to bring this wealth to light, sharing perspectives and insight in a setting that is open to informed discussion.

Consensus Building

The concept of building consensus encompasses the identification of critical issues, definitions of terms, possible solutions and adaptation of those solutions to a particular context. Consensus Building across fields of expertise and practice is essential to taking the important steps required to achieve long lasting, positive change in healthcare systems.

How the Forum Works

1. Discussion Groups

Five discussion groups have been assigned a single topic to which the participants will focus their dialogue. The average size of each group is expected to be eight persons.

Each discussion group is moderated by a Group Facilitator who is responsible for guiding the discussion towards Consensus in the allotted time frame. The Group Facilitator introduces several critical issues that provide direction to the group. As a member of a discussion group, you are encouraged to actively participate in the dialogue. Your contribution may include medical narratives from your clinical experience, knowledge of scientific data from trials and studies, or a history of healthcare policy and its impact on a population.

The five Discussion Groups are:

- Group One: Chronic Diseases
- Group Two: Mental Illness & Behavioral Health
- Group Three: Access to Health Education, Healthcare & Preventive Services
- Group Four: Health Management of the Aging Population
- Group Five: Challenges Facing Healthcare Providers

2. Discussion Topics

As a participant you will discuss critical issues pertinent to your group's topic, then build consensus on how to proceed with addressing that topic after exploring the implications, potential solutions, and priorities of those critical issues. This consensus can be brought to public awareness and used as the basis for healthcare initiatives.

Each Group Facilitator collaborated with a Subject Matter Expert to identify critical issues they believe are most relevant to the main topic of the discussion group. Together, these two individuals combine their knowledge, expertise and professional opinion to frame an insightful discussion that addresses significant challenges and leads the way to potential solutions.

3. Declaration of Consensus

Participants are to reach consensus with the consideration of the following:

- Critical issues are to be prioritized;
- Potential solutions may be developed to address several issues simultaneously;
- Multiple perspectives of an issue should inform a greater understanding by members of a community;
- Different models can be identified as the most promising for the future of healthcare delivery.

At the end of the discussion, the Group Facilitator summarizes the discussion and drafts a Declaration of Consensus for the group. All five Declarations will be presented as a single Declaration of Consensus at the conference banquet on March 4th.

Follow-up and Follow-through

After the live Forum, work continues on many fronts. This is an outline of events that will occur immediately or soon after the conclusion of the Forum:

1. All Forum participants are requested to complete the Survey included in this guide. The Forum Coordinators will perform a follow-up survey with all participants within a few months after the event.
2. A Report on the Consensus Building Forum, which will include The Declaration of Consensus, will be disseminated to all of the Forum participants and to their affiliated organizations.
3. The Report on the Consensus Building Forum will be disseminated to media outlets, public health organizations and public-interest organizations. We welcome your suggestions for other recipients.
4. All Forum participants are encouraged to continue engagement with Group Facilitators for the purpose of realizing the recommendations proposed during the discussion groups.
5. All Forum documents will be available online. You will continue to receive email communication from the Coordinators concerning this and future Forums.
6. The next scheduled Forum is June 2, 2011. Details will be delivered soon.
7. All Forum participants are encouraged to share their experience with their colleagues and respective organizations.
8. Proposed solutions from discussion groups may be integrated with existing healthcare initiatives. Please share with us those initiatives you feel are the best candidates.
9. All participants are encouraged to develop and support proposed solutions and pursue recommendations for further study. New Forum formats may be developed as a result to accommodate more participants and longer discussion sessions.

Contact Information

Dr. Tayeb Al-Hafez, Founder & President

Global Health Equity Foundation

tayeb.alhafez@ghcf.org

(415) 845-6040

Jackie Muri, Director

Holy Rosary Healthcare Foundation

jackie.muri@hrh-mt.org

(406) 233-4043

Schedule

Time	Activity
5:00 – 5:45 pm	Registration, Welcome and Dinner
5:45 – 5:55 pm	Introduction to the Forum from Dr. Tayeb Al-Hafez
5:55 – 6:00 pm	Dinner closes, Discussion Groups form
6:00 pm	Consensus Building Forum begins
6:00 – 6:05 pm	Group Facilitators present to their groups the critical issues pre-selected by them and their Subject Matter Experts
6:05 – 6:50 pm	Discussion Groups commence
6:50 – 7:00 pm	Discussion Groups create a Declaration of Consensus
7:00 – 7:05 pm	Discussion Groups end / Break
7:05 – 7:30 pm	Group Facilitators present the outcomes and Declarations of Consensus to all of the Forum participants
7:30 – 7:40 pm	Dr. Tayeb Al-Hafez presents Closing Remarks and Next Steps
7:40 – 8:00 pm	Open discussion for observations, comments, recommendations
8:00 pm	Consensus Building Forum ends

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Your Name (optional):

Affiliation:

Thank you for your participation in *Consensus Building Forum: Priorities in Healthcare Delivery for Eastern Montana*. We would greatly appreciate your input on the Forum and request that you take a few minutes to answer the questions below. Please provide additional comments for as many questions as you can.

1. WHAT WAS YOUR ROLE IN THE FORUM?

Group Facilitator

Subject Matter Expert

Discussion Group Participant

2. WHICH DISCUSSION GROUP DID YOU JOIN?

Group One: Chronic Diseases

Group Two: Mental Illness

Group Three: Access to Health Education / Health Care / Preventive Services

Group Four: Health Management of the Aging Population

Group Five: Challenges Facing Healthcare Providers

3. DO YOU AGREE THAT THE DISCUSSION TOPICS AS A WHOLE WERE RELEVANT TO THE ISSUES FACED BY COMMUNITIES, ESPECIALLY RURAL COMMUNITIES, AND PUBLIC HEALTH SYSTEMS IN EASTERN MONTANA?

4. DID YOU AGREE WITH THE SELECTION OF CRITICAL ISSUES PRESENTED AT THE BEGINNING OF YOUR GROUP DISCUSSION?

5. WAS THE FORMAT FOR YOUR DISCUSSION GROUP EFFECTIVE? PLEASE COMMENT ON THE ROLES OF THE GROUP FACILITATOR, PARTICIPANTS AND SUBJECT MATTER EXPERT (if present).

6. DO YOU FEEL YOU HAD ENOUGH TIME TO CONTRIBUTE TO YOUR DISCUSSION GROUP?

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Your Name (optional):

Affiliation:

7. DID THE TOPIC FOR YOUR DISCUSSION GROUP RELATE DIRECTLY TO YOUR EXPERTISE OR APPEAL TO YOUR INTERESTS?

8. DID YOUR GROUP DISCUSSION ADD TO YOUR UNDERSTANDING OF THE TOPIC AND ITS RELATED CRITICAL ISSUES?

9. DO YOU FEEL THAT THE DECLARATION OF CONSENSUS REACHED BY YOUR GROUP WILL HAVE AN IMPACT OUTSIDE THE FORUM?

10. WILL YOU SHARE THE OUTCOME OF YOUR DISCUSSION GROUP WITH YOUR COLLEAGUES, SUPERVISORS OR OTHERS OR APPLY THE OUTCOME TO YOUR WORK?

11. IF YOU WERE TO FACILITATE ANOTHER GROUP DISCUSSION WHAT CHANGES WOULD YOU MAKE?

12. DO YOU BELIEVE CONSENSUS AMONGST HEALTHCARE PROVIDERS IS NECESSARY TO ACHIEVE MEASURABLE OUTCOMES IN THE IMPROVEMENT OF HEALTHCARE DELIVERY?

13. WOULD YOU LIKE TO PARTICIPATE IN ANOTHER FORUM IN THE FUTURE? IF SO, IN WHICH ROLE WOULD YOU LIKE TO PARTICIPATE?